



VOIP MADE SIMPLE

The converged communications system
for small businesses who think big

COST-SAVINGS AND FUNCTIONALITY IN A SINGLE SYSTEM.



Good things come in small packages. More than a phone system, the Vertical SBX IP gives you the same level of communications applications and business benefits typically reserved for large enterprises. Leverage your communications investment by delivering voice and data over a single IP circuit. Or deploy teleworker options without the expense of moving to an all-VoIP system. Either way, the Vertical SBX IP can help you improve operations, intra-company communications and processes, so you can respond more quickly to customers, vendors and partners.

With Vertical SBX IP, you get support for traditional digital and analog phones, IP endpoints and softphones for mobile users. SBX IP integrates easily with existing networks – as well as analog, T1/PRI, or SIP trunks – so you can deploy the cost-savings benefits of VoIP immediately, or migrate at your own pace.



Small box, big benefits

Quick and easy to set up, the Vertical SBX IP system has the scalability to accommodate up to 48 users and lets you network up to 72 sites. Thousands of small businesses worldwide already enjoy SBX IP's big-business benefits, such as:

- Uniform call distribution, including call center functionality, agent wrap-up and supervisor functions
- Hands-free Park and Page to hold calls while paging the recipient, rather than directly going to voicemail or utilizing the receptionist
- SOS Paging, providing pre-recorded messages for emergency notifications
- Multi-party conferencing for up to three groups and/or 15 parties
- Multiple tenant groups so you can partition groups by department
- Optional voicemail with integrated auto attendant for professional greetings
- Softphone capability lets mobile workers use a PC as a full-featured phone
- Hot desking
- Web-based Active X phone client
- XTS digital phone support

- Linked pairs allows a station to pair with another station and appear as a single extension number (SBX IP supports up to 13 pairs)
- EZphone desktop call manager lets users power dial, manage conference calls and simply double-click to call a contact
- One-touch call recording for more accurate customer orders, compliance initiatives and training
- Availability of door box with call button for office/warehouse/residential applications
- CTI with Microsoft® Outlook™ address book integration (via EZphone application)
- Simple system administration via PC software, digital phone, modem, or LAN
- Detailed SMDR reporting integrates with accounting and other management applications
- VoIP (SIP) trunking reduces expenses and provides flexibility
- Easily network with Vertical MBX IP platforms

Vertical SBX IP is available as a single-server system, or may be purchased in packages including phones and voicemail for added value.



Edge 8000 Series IP Phones



Door Phone Box with Call Button



DECT Cordless Phone



Package shown with 4000 Series Digital Phones

About Vertical Communications

At Vertical, we don't just provide a platform; we deliver a solution. We're changing expectations, with a unique approach to business communications featuring an extensive array of advanced communications technologies embedded directly in our core platforms to give customers a simple, seamless way to migrate to next-generation communications services.

Vertical provides customers with the ability to seamlessly leverage advanced applications and system functionalities as their business needs dictate, so they don't have to settle for less than they would with competitive proprietary systems. Our simple licensing model gives customers more features and applications at costs far lower than competitive offerings, with no hidden "add-on" charges for additional hardware and software.

Contact us today and find out how Vertical can help drive your growth for years to come with the most powerful business communications applications and technology available today.



Scan the code for more information on solutions from Vertical Communications, call 1-877-VERTICAL, or visit www.vertical.com.

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